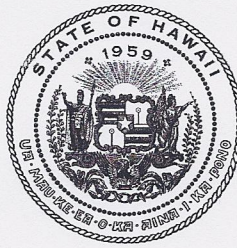


LINDA LINGLE  
Governor



RUSS K. SAITO  
Comptroller

SANDI YAHIRO  
Deputy Comptroller

State of Hawaii  
Wireless Enhanced 911 Board

September 23, 2010

Chief James Howe  
Ocean Safety and Lifeguard Services Division  
City and County of Honolulu  
3823 Leahi Avenue  
Honolulu, HI 96815

Re: Reimbursement Request for 9-1-1 CML and Related Costs

Dear Chief Howe:

At the September 14, 2010 meeting of the State of Hawaii Wireless Enhanced 911 Board, the Board considered and approved a request for reimbursement of costs related to Hawaiian Telcom charges related to the 9-1-1 positions currently installed at the Ocean Safety Headquarters.

Although the Board has approved these charges as they have in the past, they did place a stipulation that no further charges will be reimbursed unless Ocean Safety provides proof to the Board that they meet the definition of a Public Safety Answering Point (PSAP) as defined in HRS 138 and the Hawaiian Telcom General Exchange Tariff as follows:

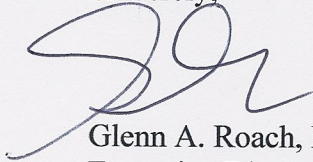
**HRS §138-1** - "Public safety answering point" means the public safety agency that receives incoming 911 calls and dispatches appropriate public safety agencies to respond to those calls"

**Hawaiian Telcom General Exchange Tariff Section 9.2** - Public Safety Answering Point (PSAP) – Primary - A primary PSAP is the initial answering point responsible for taking appropriate action on a 9-1-1 call by either providing the response itself from the Emergency Response Agencies dispatched from that center or by transferring the call to a secondary PSAP for action. A primary PSAP must be operated on a 24-hour (seven-days-a-week) basis.

Public Safety Answering Point (PSAP) – Secondary - A secondary PSAP responds to 9-1-1 calls transferred from a primary PSAP by dispatching those Emergency Response Agency services under its authority.

If you have any questions or need any additional information please feel free to contact me at (888) 870-0832 or via email at [glenn@tkcconsulting.com](mailto:glenn@tkcconsulting.com).

Sincerely,

A handwritten signature in blue ink, appearing to read 'GR', with a long horizontal flourish extending to the left.

Glenn A. Roach, ENP  
Executive Director